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CARE AND MAINTENANCE OF CORA BIKE RACK PRODUCTS

Galvanised

To maintain optimum appearance, it is important that care be taken to ensure the coating is not dirtied or damaged during transportation, site storage and or installation.

There may be brightness variations at the early stages of exposure. Care is required with site storage to ensure open ventilation, which prevents moisture entrapment and wet storage.

Regular inspection of the rack is recommended, with touch up using an appropriate application of cold galvanising spray paint containing high levels of zinc in areas where the finish has been damaged through use.

Stainless Steel

Stainless steel is easy to clean. Washing with soap or a mild detergent and warm water followed by a clean water rinse is usually quite adequate for bike rack equipment. A 4% citric acid solution (standard citrus cleaners) is also effective in keeping your stainless product nice and shiny. Never use steel wool or steel brushes on stainless steel. Iron will impregnate the surface and rust. An enhanced appearance will be achieved if the cleaned surface is wiped dry, immediately after rinsing.

Powder Coating

Regular cleaning will extend the life of the surface and retain its appearance. Cleaning should be conducted routinely at three-month intervals. Six months should be considered the longest interval. In industrial or marine locations, attention should be paid to regular care due to the harsher atmosphere.

Clean with a dilute solution of mild liquid detergent and warm water. Avoid excessively hot solutions. Automotive based car wash detergents and standard deck cleaning detergents can also be used. Be sure to read all manufacturers' directions to make sure the detergent is safe for use on painted surfaces. A small test area should be checked first

Use a soft bristle brush. Do not use abrasive tools on the coating. After cleaning, rinse thoroughly with fresh water. Ensure that areas that are not normally exposed to rain are washed and rinsed also.

Do not use strong solvent-type cleaners, acetates, dulon thinners, methyl ethyl ketone (MEK) or petrol products. Highly acidic cleaners are not recommended, either.

Graffiti removal: A 50% concentration of isopropyl alcohol (IPA) removes all spray paint and most black permanent markers with light wiping. Any shadowing from permanent markers is very faint. Fresh markings with strong force from permanent markers may leave very slight shadowing after removal with IPA.

WARRANTY

Cora Bike Rack warrants its static bicycle rack products to be free from defects in material and workmanship for 5 years after supply.

Cora Bike Rack warrants its bicycle lockers, dynamic bike racks and bicycle maintenance products for a period of 2 years after supply.

The bicycle locker product warranty includes, but is not limited to, the following:

1. Structural failures including, but not limited to, excessive top or wall panel deflection;
2. Faulty operation of doors, locks, and access hardware due to poor workmanship;
3. Deterioration of shell materials, metals, finishes, and other materials beyond normal weathering.

The dynamic bike rack product warranty includes, but is not limited to, the following:

1. Mechanical failures of dynamic moving parts;
2. Faulty operation of gas assist struts.

The bicycle maintenance product warranty includes, but is not limited to, the following:

1. Mechanical failures of the bicycle tyre pump;
2. Structural failures of the bicycle maintenance stand.

Cora Bike Rack warranty does not cover improper installation, neglect, vandalism or mis-use.

Cora Bike Rack will repair or replace at its option any product or part which it determines to contain defective material and workmanship. Defective goods must be returned to Cora Bike Rack for repair or replacement. Shipping costs to return the goods to Cora and for the repaired or replaced goods to be shipped back to the buyer, and any other costs associated with the return of the goods, will be the responsibility of the buyer. Liability for replacement goods carried out by Cora Bike Rack does not extend the original warranty period.

Our warranty does not extend to "fair wear" and "tear", negligent or incorrect use or installation of our products. Fault or failure caused by Acts of God, terrorism, accidental damage, maltreatment or interference with the goods is specifically excluded. This warranty is in lieu of all other warranties expressed or implied. Cora Bike Rack shall not be liable for any special indirect, incidental or consequent damages of any kind or nature. Installation must be in accordance with Cora Bike Rack's installation, operation and maintenance instructions.